

Government Responses to Inquiries Received on Draft Performance Work Statement for Occupational Health Services (posted November 1, 2010)		
Question #	Question Text	Government Response
1	Will the Government indemnify the contractor in the event of a suit?	The Government does not have statutory authority to indemnify the Contractor. The Contractor shall provide liability insurance in accordance with RFP Clause I.10, Indemnification and Medical Liability.
2	Total number of Civil servants (CS) and breakout of males and females please include Lewis Field and Plum Brook but show separately by site	See Attachment C, Workforce Demographics.
3	Total number of Support Service Contractors (SSC) and breakout of males and females please include Lewis Field and Plum Brook but show separately by site	See Attachment C, Workforce Demographics.
4	Number of health maintenance examinations for CS employees conducted over the past two years broken out by males and females by year.	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
5	Number of fitness center membership screening conducted in the last two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
6	Number of international traveler services provided over the last two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
7	Number of influenza immunizations administered over the past two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
8	Number treated on-site for occupational illness or injury in the last two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
9	Number treated for acute non-occupational illness or injury over the last two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
10	Number of surveillance evaluations provided for workers with both potentially-hazardous and hazardous environments over the past two years broken out by year.	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
11	Number of certification examinations provided for workers over the past two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
12	Number of flight associated examinations provided for workers over the past two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
13	Number of private pilot examinations provided for workers over the past two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
14	Number of special administrative examinations provided for workers over the past two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
15	Number of workers enrolled in the hearing conservation program over the past two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
16	Number of ergonomic assessments conducted over the past two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
17	Number of patients using prescription safety glasses programs over the past two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
18	Number of workers enrolled in the physical fitness program over the past two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
19	Number of workers using the physical therapy services program over the past two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
20	Number of workers and families using the employee assistance program over the past two years broken out by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.

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21	Number of workers and families who have received individual counseling services over the past two years broken out by year; also please include in the breakout the number of visits from 1 to 5 used by the patients	Information on current usage of covered counseling sessions is not relevant to the requirements of the SOW. See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
22	Number of workers who use massage therapy services over the past two years broken out by year and sex of the users	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services. Also see Attachment C, Workforce Demographics.
23	Request a manufacture and model number of the x-ray equipment currently at the GRC MSC. How many x-rays were taken over the last two years and please provide a break out by year	See Attachment D, Installation-Accountable Government Property. Also see Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
24	What type of laboratory procedures were provided at the GRC MSC in the last two years please provide a breakout of the procedures by year	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
25	Please provide detailed information on the maintenance agreements and costs for externally maintained equipment	The Government does not wish to provide detailed information on current contract operations because it could be misleading or irrelevant. All current agreements will automatically terminate on the full performance date of the contract. Offerors should prepare proposals that are responsive to the SOW.
26	Please provide detailed information on the external medical services agreements and costs for these services	The Government does not wish to provide detailed information on current contract operations because it could be misleading or irrelevant. All current agreements will automatically terminate on the full performance date of the contract. Offerors should prepare proposals that are responsive to the SOW.
27	Please provide detailed information on the MSC formulary to include the base levels of medications and supplies	Current formulary information is not relevant to the requirements of the SOW. See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services. Also see Attachment C, Workforce Demographics. Offerors should include these costs in proposal pricing.
28	How many CS staff are enrolled in the Laser Program	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
29	If a CS or SSC employee choose to use their private health care insurance to cover the cost of a procedure or visit to the MSC who codes and bills the insurance company	The SOW has been revised to clarify or include this information.
30	Please describe the laundry services associated with the fitness center is this done through contract or are washers and dryers provided for the fitness center staff use?	The SOW has been revised to clarify or include this information.
31	How is the eligibility for EAP services determine? Specifically are family members provided a special identification numbers or coverage code for the 24 x 7 support?	The SOW has been revised to clarify or include this information.
32	How many food services sites are there on Lewis Field that require monthly inspections?	The SOW has been revised to clarify or include this information.
33	How many epidemiological analyses and studies have been conducted within the past two years?	The SOW has been revised to clarify or include this information.
34	Who provides the medical credential verification for the professional staff (i.e. doctors, nurses, P.A.'s, lab techs, and fitness staff)?	Offerors are responsible for verifying credentials of proposed staff. The Government reserves the right to verify credentials during the period of performance.
35	How many civil servant employees are seen in the Medical Department annually?	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
36	Is there any periodic turnaround or mission demands for the medical team requiring work outside the normal work activities? If so is this a scheduled activity. Would this be in addition to the fixed price?	Please prepare proposal according to the requirements of the SOW. The SOW has been revised to clarify or include this information.
37	How many support service contractors are seen in the Medical Department annually?	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
38	Number of current staff and their titles in the Medical Department	Please prepare proposal according to the requirements of the SOW.

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39	Number of exams per year by the type of exam (as listed in sections 6.1.1.1, 6.1.1.2, 6.1.2, and 6.1.3) for civil servants and for the support contractors - we are unable to locate Attachment F	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
40	Number of x-rays performed each year for medical surveillance	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
41	Standard films	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
42	B-readers	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
43	Is a Physical Therapist a full time, part-time, or "as needed" position?	Please prepare proposal according to the requirements of the SOW.
44	Is the Dietician a full time, part time, or an "as needed" position?	Please prepare proposal according to the requirements of the SOW.
45	List of government furnished equipment in the Medical and Fitness Centers?	See Attachment D, Installation-Accountable Government Property.
46	Type and number of lab test historically drawn each year?	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
47	Date of the last NASA audit and projected future date of the next audit.	The SOW has been revised to clarify or include this information.
48	Maintenance and Calibration records for the equipment in the medical department.	This information will be provided during the contract phase-in period.
49	Annual spending on medical supplies.	Please prepare proposal according to the requirements of the SOW.
50	Are Stress Tests performed on site?	The Government provides the necessary equipment and space. See Attachment D, Installation-Accountable Government Property.
51	What is the current list of medications and vaccines stocked in the clinic?	Current formulary information is not relevant to the requirements of the SOW. See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services. Also see Attachment C, Workforce Demographics. Offerors should include these costs in proposal pricing.
52	If a civil servant is sent to an outside Travel Medicine clinic who pays for this cost?	All immunizations and services covered under Section 4.3 of the SOW are the responsibility of the Contractor, including those services provided by outside Travel Clinics.
53	Number of flu shots given annually.	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
54	How often is the Optometrist on site for eyeglass exams and fittings?	Please prepare proposal according to the requirements of the SOW.
55	Amount of medical waste collected annually?	Please prepare proposal according to the requirements of the SOW. Medical waste disposal pickup and disposal are provided by the Government.
56	What is the current number of FTE employees employed by the current contract holder?	Current contract staffing is in the 13 - 15 WYE range. Offerors are directed to prepare proposals according to the requirements of the SOW rather than to reflect the current contract operation or staffing.
57	What additional services (e.g., fitness center) are included under the current but not under the prior contract?	Offerors are directed to prepare proposals according to the requirements of the SOW rather than to reflect the current contract operation or programs.
58	How many GRC civil servant employees and SSC employees are there?	See Attachment C, Workforce Demographics.
59	What circumstances make a service "both cost-reimbursable and pay-to-participate"?	The SOW has been revised to clarify or include this information.
60	How many employees are expected to wear prescription safety glasses?	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
61	Proposal pricing shall include all work covered under the base sections of this SOW, except where specifically noted in Table 1.2. Does this mean that IDIQ services do not need price quotations?	IDIQ requirements will be separately requested, proposed, ordered and funded as needed.

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62	How many x-rays, influenza vaccinations, emergency services, flight exams, mammograms, travel immunizations, international travel assignments clearances, the type and number of laboratory tests, prescription safety glasses, and complete ophthalmologic exams are done per year?	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
63	How many patients does the NASA Glenn Research Center Clinic normally see on an annual basis and what is the size of the assigned patient population?	See Attachment C, Workforce Demographics. Also see Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
64	In PWS paragraph 3.5 it is noted that the "Government will provide the equipment and other items listed in Attachment C, List of Government-Furnished Equipment"; however, no attachment C is provided, can this attachment be distributed to aid in proposal development?	See Attachment D, Installation-Accountable Government Property.
65	In PWS paragraph 3.8.1 Employee Medical Records, it states that medical records may be in a paper or electronic format; is there a requirement to maintain both formats for every employee?	The SOW has been revised to clarify or include this information.
66	In PWS paragraph 3.6 Off-Site Service Providers, how many mammograms, ophthalmology exams, clinical laboratory services, radiological services including the number of B-read interpretations, and travel immunizations are performed on an annual basis?	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
67	PWS paragraph 2.1.1.1 Medical Director states that "the Medical Director shall be assigned to this contract on a full-time basis", does this require the Medical Director to work on-site?	The SOW has been revised to clarify or include this information.
68	In PWS paragraph 4.3 International Traveler Health Services, it specifies a "The Contractor shall provide an appropriately stocked overseas supply kit to the international traveler", what does this supply kit include and how many kits are required annually?	The SOW has been revised to clarify or include this information. Also see Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
69	How many Flight-Associated Examinations and Private Pilot Exams, referenced in PWS paragraph 6.1.3, are provided annually?	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
70	PWS paragraph 10.0 Potential Indefinite Quantity Indefinite Delivery (IDIQ) Requirements, mentions "The Contractor may be required to provide additional medical services and special medical support that are outside the scope of the base services portion of this SOW." For proposal purposes, is the contractor required to price these IDIQ requirements as separate line items? Or is this pricing an action that will take place after contract award?	IDIQ requirements will be separately requested, proposed, ordered and funded as needed.
71	In PWS paragraph 3.5.1 Equipment Maintenance, Repair and Calibration it states "that the contractor shall calibrate, maintain, repair..." Does this apply only to contractor furnished equipment or does it apply for the government furnished equipment? Is the contractor responsible for the expense of the equipment maintenance, repair and calibration or will they be reimbursed for this expense?	The SOW has been revised to clarify or include this information. Offerors should include these costs in proposal pricing.
72	In PWS paragraph 3.5.3 Medicines and Medical supplies it states "the contractor shall provide all medications and medical supplies necessary to operate the OHS contact." What medications both prescription and non-prescription must be kept onsite and in what quantities? Will the contractor be reimbursed for the medications or medications used?	Current formulary information is not relevant to the requirements of the SOW. See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services. Also see Attachment C, Workforce Demographics. Offerors should include these costs in proposal pricing.

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73	Will the contractor be reimbursed for consumable items such as office supplies, medical and clinical supplies, medications, specialized paper products etc, referenced in paragraph 2.2 Supplies and Equipment?	Offerors should include these costs in proposal pricing.
74	How many cardiac stress tests were performed by the GRC in the past year?	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
75	Can you indicate the actual EAP utilization rate at GRC for the past three years?	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
76	Can you please clarify the requirement for 24/7 emergency EAP consultations? Are you requiring face-to-face consultations or are you requiring that the Contractor provide 24 hour capability for telephonic consultations with an appropriate professional?	The SOW has been revised to clarify or include this information.
77	Similarly, Can you please clarify what NASA requires regarding access to a psychiatrist? Is the expectation that all GRC employees would have access to a psychiatrist (MD) 24 hours a day, 7 days a week?	This requirement has been removed from the SOW. The SOW has been revised to clarify or include this information.
78	Are we correct in our understanding that the Contractor is required to develop a CISM Plan for Lewis Field and Plum Brook Station and to provide this plan to the COTR and ACOTR <u>6 months after</u> the implementation date of the Contract?	The SOW has been revised to clarify or include this information.
79	Can you indicate the actual number of Critical Incidents that were managed at GRC in the last three years?	The SOW has been revised to clarify or include this information.
80	To properly price the services can the government please provide further details that will show bidders the usage of these facilities and services? Below is an example of the information we are requesting [all programs in Table 1.3]. Please provide this information for the past 3 years to show trends.	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services. Also see Attachment C, Workforce Demographics.
81	Please provide the total population for the anticipated community of users of these required services: (CS Lewis; SSC Lewis; PBS, Others eligible for FC Membership	See Attachment C, Workforce Demographics.
82	Please provide a complete inventory of all Government Furnished Equipment (GFE) the contractor will be required to maintain. Please include the following elements: Equipment Model; Equipment description; Quantity; Year Made; Maintenance Contract (Y/N); Targeted for Replacement (Y/N)	See Attachment D, Installation-Accountable Government Property.
83	Please identify the subcontractor(s) who currently supply equipment maintenance	The Government does not wish to provide detailed information on current contract operations because it could be misleading or irrelevant. All current agreements will automatically terminate on the full performance date of the contract. Offerors should prepare proposals that are responsive to the SOW.
84	In Section 3.8.1 - Employee Medical Records. Are all records kept electronically and is this part of the "Medical Services Clinic Records" as described in 3.8? What, if any, IT Health Management Systems are currently being used other than the government provided system in section 3.8?	The SOW has been revised to clarify or include this information.
85	Section 5.0 describes expectation for handling emergency cases. When ambulance services are required, who pays for this service and is this reimbursed by NASA or insurance?	The SOW has been revised to clarify or include this information.

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86	In Section 4.3 – International Traveler Health Services, please provide information such as: How many evaluations are were done over the past year? Are they spread evenly throughout the year or are there peak travel times. If yes, when are the peak periods? Please provide the turn-around time for the medical review and issuance of a medical clearance.	The SOW has been revised to clarify or include this information. Also see Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
87	May we have a copy of the last Annual Contract Report or copies of the last 12 Monthly Contract Reports?	The Government does not wish to provide detailed information on current contract operations because it could be misleading or irrelevant. Offerors should prepare proposals that are responsive to the SOW.
88	In the last 5 years have any malpractice suits been filed?	The Government does not wish to provide this information. Offerors are responsible conducting their own evaluations of prospective employees.
89	In section 6.5 please identify the number of safety glasses provided annually over the past 3 years	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
90	In Section 5.5 the contractor will provide training that leads to one of the specified certifications. How many certificates in CPR and First Aid were issued annually over the past 3 years?	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
91	Section 6.2 describes the contractor's participation in the Worker's Compensation Program. How many cases have been supported by the current contractor annually over the past 3 years?	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
92	Throughout the document there are a number and type of Pharmaceuticals and Medical Supplies required. Please provide the formulary for the emergency response supplies	Please prepare proposal according to the checklist for emergency response formulary provided in Section 3.5.3 of the SOW.
93	Who provides the lab services, required in Section 3.6.4?	The Government does not wish to provide detailed information on current contract operations because it could be misleading or irrelevant. All current agreements will automatically terminate on the full performance date of the contract. Offerors should prepare proposals that are responsive to the SOW.
94	Slide 21 in the presentation indicated that the vendors would "propose to specified exam protocols" for the preventive medicine program. Does this mean that health maintenance exams and medical clearance exams will be priced per examination in our price proposal?	Please prepare proposals according to the requirements of the SOW, using Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services, and Attachment C, Workforce Demographics. Offerors should include a fixed cost, based on the anticipated number of exams, in proposal pricing.
95	Board Certification: Will the government consider expanding the Board Certification requirement to allow other board certification in family practice, internal medicine, preventive medicine, urgent or emergency care and other related fields and complemented with 3-5 years of experience in the field of occupational medicine? Is the government going to have a minimum experience requirement for this position?	The SOW has been revised to clarify or include this information.
96	Will the government consider a job shared position for the Medical Director to enhance coverage capability and allow for flexibility in dealing with security/badging/ computer system requirements?	The SOW has been revised to clarify or include this information.
97	Can the government clarify Point A and Point B (see the word "non" in point B)? Would the government consider wording such as: Board Certified in or completed residency in either; Primary Care Specialty; Preventative Medicine; Emergency Medicine; Occupational Medicine And have 3 – 5 years experience in Occupational Medicine, Primary Care or Emergency/Urgent Care Medicine, depending on the Board Certification (as discussed above in 2.1.1.1)?	The SOW has been revised to clarify or include this information.

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98	Do you require a physician's assistant and a nurse practitioner? Is the government going to have minimum experience requirements for these positions?	The SOW has been revised to clarify or include this information.
99	Will the Government consider graduates of an accredited registered nursing (R.N.) program with current R.N. certification with significant years of work experience in lieu of a bachelor's degree when qualifying for jobs? Would the government consider alternative wording such as at least one nursing staff member be COHN certified for subject matter expertise, and there be minimum work experience requirements in the field of occupational health for performance of the required examinations?	The SOW has been revised to clarify or include this information.
100	Please clarify the licensure in the State of Ohio for a Radiological-Laboratory Technologist.	The SOW has been revised to clarify or include this information.
101	Is the government going to require minimum experience or degree requirements for this position?	The SOW has been revised to clarify or include this information.
102	Can the government clarify the time span for the case count referenced in the Draft SOW?	The SOW has been revised to clarify or include this information.
103	Would the government consider a valid independent license, such as an LISW, in lieu of a CEAP?	Please prepare proposal according to the requirements of the SOW.
104	The statement reads: "All Fitness Center personnel shall maintain certification in BLS and first aid." Please note that BLS is not the complete standard, as it is just from one organization. Recommendation: The sentence should read certification in AED/CPR from the American Heart Association or American Red Cross.	The SOW has been revised to clarify or include this information.
105	Is the mammography program going to be part of the fixed price portion of the contract or is the government considering this to be part of the task order portion of the contract?	Mammography services are included in the base portion of the SOW. Offerors should include these costs in proposal pricing.
106	Please clarify if the government is allowing the similar treatment of non-civil servants (SSC) for all non-occupational injury or illnesses.	The SOW has been revised to clarify or include this information.
107	There is no reference to NASA Glenn policies (section 12.0 referenced documents) whose standards differ from the KSC guidelines as specified in the draft Scope and are specific to the GRC location for the referenced Examinations and Evaluations. Can the government please clarify?	The SOW has been revised to clarify or include this information.
108	Will NASA Flight Physicals still be performed?	The SOW has been revised to clarify or include this information.
109	Is the expectation that the Government is going to require the Contractor to provide ongoing primary care for patients as defined as medical support for the Workers' Compensation Program? Is the expectation that the Contractor is to provide formal Workers' Compensation Case Management Services?	The SOW has been revised to clarify or include this information.
110	Is the follow up care by a specialist due to a work related hearing loss to be priced under this contract instead of under the Worker's Compensation Program?	All follow-up evaluations and medical care in Section 6.3.1 of the SOW are covered under the base services portion of the SOW and are entirely separate from and independent of the Federal Workers' Compensation Program.
111	Would the government consider establishing a minimum performance level in group classes or programmatic offerings that would be acceptable?	Please prepare proposal according to the requirements of the SOW. See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services. Also see Attachment C, Workforce Demographics. Offerors should include these costs in proposal pricing.

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112	Recommendation: Physical Therapy services should be made available based on a referral by a Medical Provider.	The SOW has been revised to clarify or include this information.
113	Can the government clarify the specific responsibilities of the inspection of the food service facilities at the Lewis Little Folks Day Care Center?	The SOW has been revised to clarify or include this information.
114	Page 7 defines the population as "GRC Workforce" and page 51 defines the covered population as "GRC CS employees and their families". Please clarify if the government is including contractors in the covered population for all EAP services.	The SOW has been revised to clarify or include this information.
115	Page 2; 1.1. Base Services and IDIQ Services references Table 1.2 which is not found in the SOW. Can you send it?	The reference should have been to Table 1.3.
116	Page 3; 1.3. Cost Responsibility references Attachment F, Yearly Statistical Data which was not found in the SOW. Can you send it?	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
117	Page 15; 2.5. Program Coordination and Communication - What current forms of communication are currently being used (i.e.: email; intranet; flyers)?	The SOW has been revised to clarify or include this information.
118	Page 19; 2.7.2. Contract Reporting – Can we see a sample of a current Monthly Contract Status/Technical Activity Report?	The Government does not wish to provide detailed information on current contract operations because it could be misleading or irrelevant. Offerors should prepare proposals that are responsive to the SOW.
119	Page 20; 2.7.3. Contract Performance Metrics – Will the final SOW include the "Clause???", Contractor Evaluation and Deduct Clause	This is included in the RFP as Clause H.19, Contractor Evaluation and Deduct Clause.
120	Page 32; 4.2. Medical Clearance for Fitness Center Membership – Is the potential Fitness Center member initially screened by Medical or the Fitness Center?	The SOW has been revised to clarify or include this information.
121	Page 44; 7.0. Physical Fitness Program – if demographic and statistical data for the Fitness Center is not provided in Attachment F (see Question 2 above), please provide: # of GRC CS and SSC eligible to join the Fitness Center; Current # of Fitness Center members by category: CS; SSC; retirees; Current membership fee (if any) by category: CS, SSC, retirees, etc.; Daily usage (breakdown by mornings, lunch, evenings, if possible) Current recreation programs and participation	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services. Also see Attachment C, Workforce Demographics.
122	Page 46; 7.1.5. Fitness Center Records Management – are there locked file cabinets for hard copies of member records? Where are the file cabinets located?	See Attachment D, Installation-Accountable Government Property.
123	Page 47; 7.2. Management of Facility – Will GRC provide internet, phone, and fax or is that the responsibility of the Contractor?	The SOW has been revised to clarify or include this information.
124	What amenities are currently being provided, i.e., soap, shampoo, conditioner, hair dryers, towels, etc?	The SOW has been revised to clarify or include this information.
125	Does GRC provide paper towels, hand soap, toilet paper?	The SOW has been revised to clarify or include this information.
126	Are the lockers for day use only or are some available to rent? If rentable, what is the locker rental fee?	The SOW has been revised to clarify or include this information.
127	Laundry services – are there towels provided and, if so, are they laundered on site?	The SOW has been revised to clarify or include this information.
128	What software licenses other than HealthCalc are provided by GRC for the Fitness Center?	The SOW has been revised to clarify or include this information.

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129	Page 48; 7.2.2.2. Replacement Planning and Procurement – please provide a detailed equipment list (which should include age of each piece of equipment) and whether it is in excellent, good, fair or poor condition.	See Attachment D, Installation-Accountable Government Property.
130	Page 49; 7.3. Physical Fitness Program Services – What specialized pay-to-participate programs are currently being offered? What are the costs for these programs?	Information on current specialized pay-to-participate physical fitness programs is not relevant to the requirements of the SOW. Offerors should propose specialized programs and include these costs in proposal pricing.
131	Page 49; 7.3.2. Group Classes – Please provide the average daily participation for the current class offerings.	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
132	Page 49; 7.3.4 Personal Training Services – Is there currently a charge for personal training?	Employees do not pay a fee for personal training. Offerors should include these costs in proposal pricing.
133	Page 50; 7.3.7. Team Sports Programs – Are all GRC CS and SSC eligible to participate? Is the Contractor responsible for lining the fields, arranging for officials, uniforms, bases, etc?	The SOW has been revised to clarify or include this information.
134	For each service required by the scope of work, i.e. patient visits, x-rays, respirator fit tests, vision tests, physical exams, flight physicals, outside referrals, etc., please provide the total number of annual encounters by line item	See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services.
135	Please provide an all-inclusive formulary listing of the pharmaceutical line items stocked on-site and the number of each dispensed.	Current formulary information is not relevant to the requirements of the SOW. See Attachment B, Annualized Historical Statistical Data for Contractor-Provided Services. Also see Attachment C, Workforce Demographics. Offerors should include these costs in proposal pricing.
136	Please provide the current staffing plan inclusive of labor category and number of hours provided.	Current contract staffing is in the 13 - 15 WYE range. Offerors are directed to prepare proposals according to the requirements of the SOW rather than to reflect the current contract operation or staffing.